

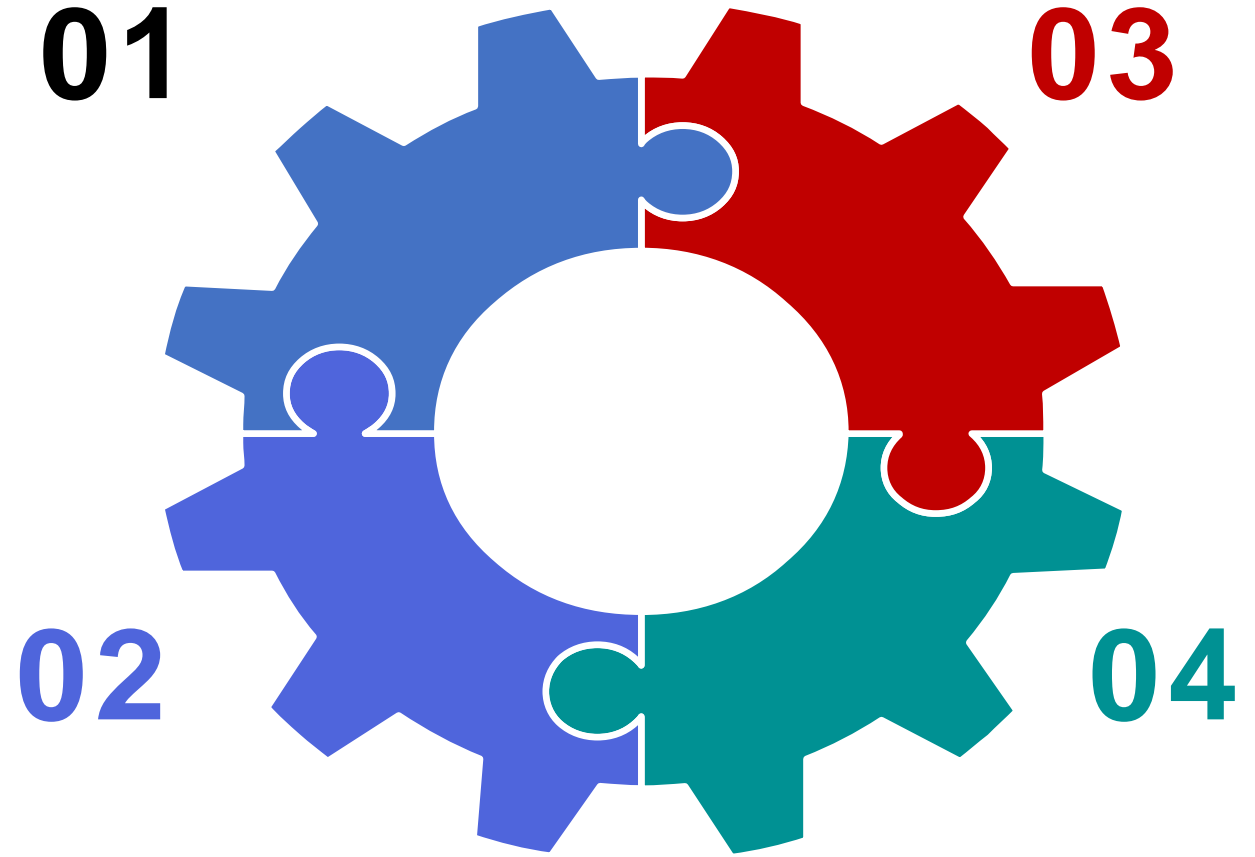
multivenTM

Maintaining the software that powers
the [world's](#) internet networks

Service Description

- What We Do?
- SLA's For Hardware Replacement
- The Marketplace
- VNS Support
- Contact

WHAT WE DO ?



Multivendor Software Maintenance

Multiven is the world's only provider of independent maintenance for all proprietary and open-source networking software

Multivendor Asset Management

Multiven Oyster is a free cloud-based application for managing all IT and network hardware and software

Network-Based Cyber Defense

Multiven Pearl Guard will stop any cyber-attack and restore service in a network within 24 hours of an attack

Software Re-Cycling & Monetization

The Multiven Marketplace is a premier online marketplace that enables organizations to re-cycle and monetize their pre-owned Cisco Software Licenses

WHAT WE DO ?

Oyster

- Cloud-based IT, network & software asset manager
- Unlimited device profiles with geo location & software version & config files back up
- Unique device level QR codes, analytics and global search
- 100% EU stored data

Pearl Lite

- Cloud-based IT, network & software asset manager
- Unlimited device profiles with geo location & software version & config files back up
- Unique device level QR codes, analytics and global search
- Unlimited 24x7 Direct-to-Expert technical support
- Advanced software support, updates and bug fixes
- 100% EU stored data

Pearl

- Cloud-based IT, network & software asset manager
- Unlimited device profiles with geo location & software version & config files back up
- Unique device level QR codes, analytics and global search
- Unlimited 24x7 Direct-to-Expert technical support
- Advanced software support, updates and bug fixes
- 100% EU stored data
- Next-Business-Day hardware replacement

Pearl CPS

- Cloud-based IT, network & software asset manager
- Unlimited device profiles with geo location & software version & config files back up
- Unique device level QR codes, analytics and global search
- Unlimited 24x7 Direct-to-Expert technical support
- Advanced software support, updates and bug fixes
- 100% EU stored data
- Next-Business-Day hardware replacement
- Customer premise stored spare hardware (less than 4 hour replacement)

Pearl Guard

- Cloud-based IT, network & software asset manager
- Unlimited device profiles with geo location & software version & config files back up
- Unique device level QR codes, analytics and global search
- Unlimited 24x7 Direct-to-Expert technical support
- Advanced software support, updates and bug fixes
- 100% EU stored data
- Pre-breach: ongoing independent network threat security consulting
- During breach: direct-to-expert TAC support to isolate & neutralize cyber-attack
- Post breach: next-business-day (NBD) replacement of cyber damaged hardware, NBD device software configuration & service restoration configuration backup, root cause analysis for legal and law enforcement, ongoing software security updates and patches for devices



SLAs FOR HARDWARE REPLACEMENT

multiven™

All the Multiven services below enjoy 24X7 direct-to-expert TAC support and software updates

01

PEARL LITE

No hardware replacement

02

PEARL NBD

Next business day ship of hardware

03

PEARL SDS

Same day ship of hardware

04

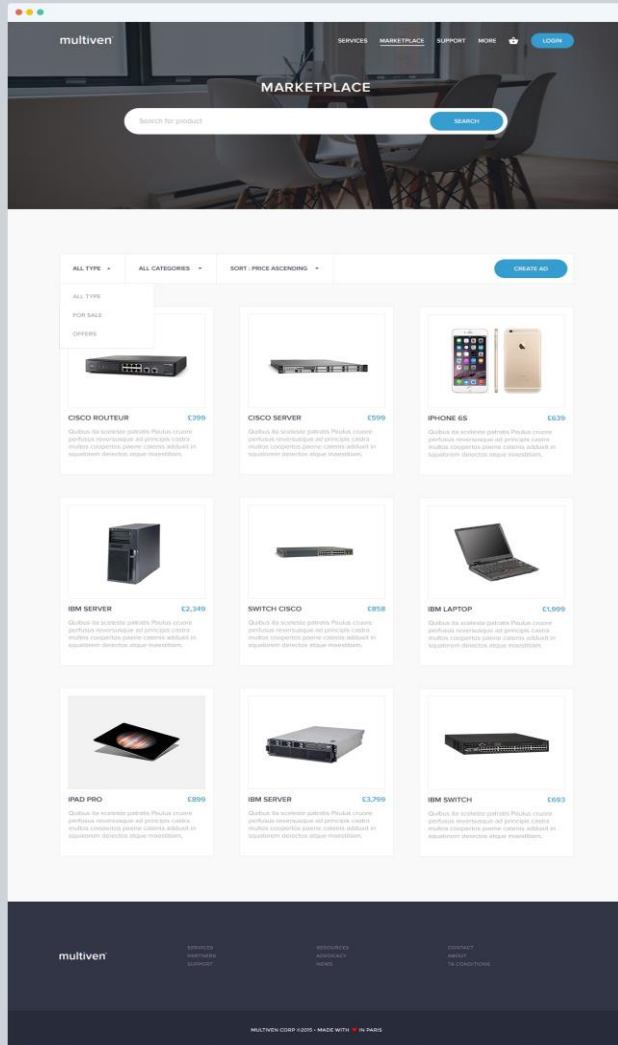
PEARL CPS

Free upgrade for 24x7x2, 24x7x4

05

ONSITE SUPPORT

On demand, A-la-carte



MULTIVEN

THE MARKETPLACE

On October 21, 2014, Multiven announced that as a result of its advocacy efforts in Europe which began with a complaint to the Swiss Competition Commission, owners of Cisco Systems software are now free to transfer their software licenses in Switzerland, EU, Norway, Iceland and Liechtenstein



Prior to Multiven

Prior to this ruling Cisco software licenses were not transferable.



The Platform

All over the world. Companies are sitting on over €50 Billion worth of unwanted pre-owned Cisco software licenses that can now be sold on secondary markets like the Multiven Marketplace.

Owners Of Cisco software can now **freely trade their software** either as is, or embedded in a Cisco hardware **directly** or **indirectly**, to new owners that will inherit all the software license rights and privileges **without having to pay Cisco relicensing fees**.



Today

You can now manage, maintain (and enjoy bug fixes and security updates) and sell all your Cisco software in one place.

To get started, email your software asset list to Multiven.

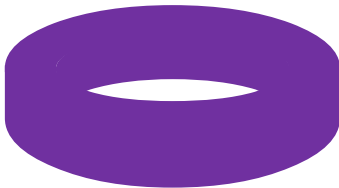
VNS SUPPORT

Whether your NFVI is limited to a single location or is global, Multiven will provide north-to-south, east-to-west software maintenance of its physical and virtual x86 compute, storage and networking resources along with all operational virtual and non-virtual network functions.

04

Mono/Multi-vendor VNFs

Virtual Network Functions from multiple OEMs chosen a la carte on a best-in-class basis



03

Virtualization

Virtualized compute, storage and networking

02

Open source Operating System

Non-proprietary Operating Systems

01

COTS x86 Hardware

Commodity-off-the-shelf x86 compute, storage and networking hardware



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