



Multiven IP Network Support

Agenda

Multiven Introduction

Service Packages

SLA for Hardware Replacement

The Market Place

VNS Support

Contacts



Multiven Introduction

Service Packages

SLA for Hardware Replacement

The Market Place

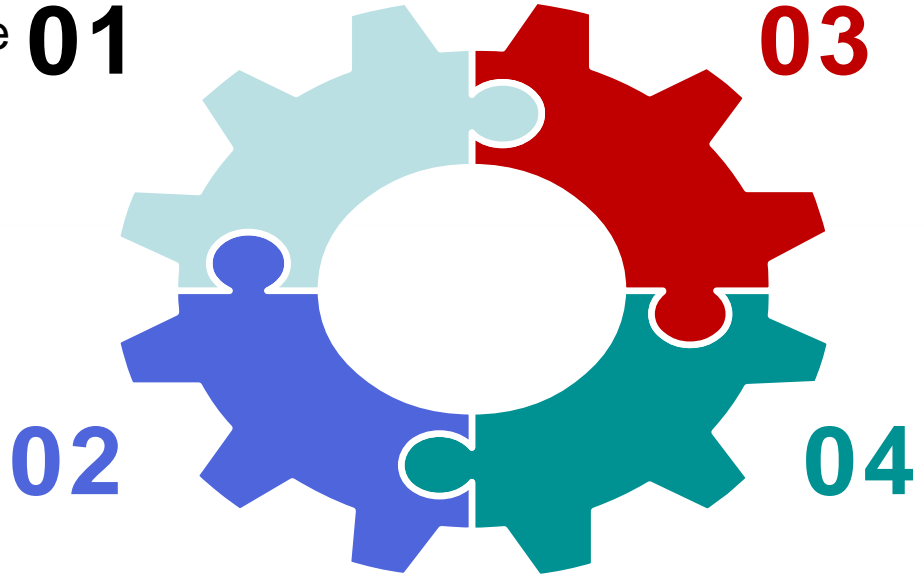
VNS Support

Contacts



Greenvortex representing **Multiven** to provide TAC Support Services for IP Networks in Multivendor Environment for Telcos & Enterprises

WHAT WE DO ?



Multivendor Software Maintenance

Multiven is the world's only provider of independent maintenance for all proprietary and open-source networking software

Multivendor Asset Management

Multiven Oyster is a free cloud-based application for managing all IT and network hardware and software

Network-Based Cyber Defense

Multiven Pearl Guard will stop any cyber-attack and restore service in a network within 24 hours of an attack

Software Re-Cycling & Monetization

The Multiven Marketplace is a premier online marketplace that enables organizations to re-cycle and monetize their pre-owned Cisco Software Licenses



Multiven Introduction

Service Packages

SLA for Hardware Replacement

The Market Place

VNS Support

Contacts



Multivendor Support Service Packages

Pearl Guard

- Internet network cyber-defense services includes during or post-breach only 24x7 remote technical support, cyber attack neutralization, post attack software and configuration restoration, and advanced replacement of hardware damaged from cyber-attack

Pearl

- Internet network maintenance services includes unlimited 24x7 remote technical support, software support and advanced hardware replacement

Pearl Lite

- Internet network maintenance services includes unlimited 24x7 remote technical support, and software support

VNS Support

- Whether your NFVI is limited to a single location or is global, Multiven will provide north-to-south, east-to-west software maintenance of its physical and virtual x86 compute, storage and networking resources along with all operational virtual and non-virtual network functions

Resident Engineer

- In order to complete Remote TAC Support Services offered by Multiven Services, we can offer IP & Compute Experts as Resident Engineers as well in case of customer requirements to be offered separately



Multiven Introduction

Service Packages

SLA for Hardware Replacement

The Market Place

VNS Support

Contacts





SLAs FOR HARDWARE REPLACEMENT

All the Multiven services below enjoy 24X7 direct-to-expert TAC support and software updates

01

PEARL LITE

No hardware replacement

02

PEARL NBD

Next Business Day Ship
of HW

03

PEARL SDS

Same Day Ship of HW

04

PEARL CPS

Free Upgrade for 24x7x2,
24x7x4

05

ONSITE SUPPORT

On Demand, A-la-carte



Multiven Introduction

Service Packages

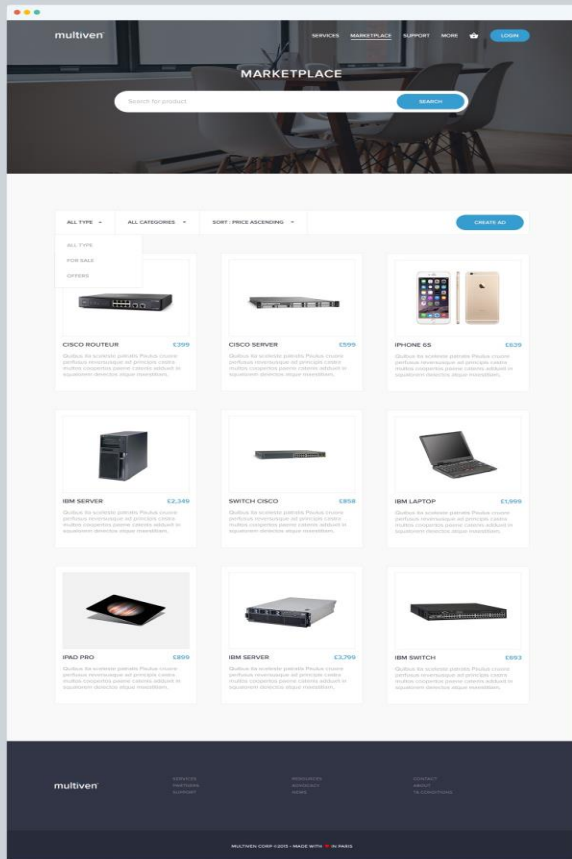
SLA for Hardware Replacement

The Market Place

VNS Support

Contacts





MULTIVEN

THE MARKETPLACE

On October 21, 2014, Multiven announced that as a result of its advocacy efforts in Europe which began with a complaint to the Swiss Competition Commission, owners of Cisco Systems software are now free to transfer their software licenses in Switzerland, EU, Norway, Iceland and Liechtenstein



Prior to Multiven

Prior to this ruling Cisco software licenses were not transferable.



The Platform

All over the world. Companies are sitting on over €50 Billion worth of unwanted pre-owned Cisco software licenses that can now be sold on secondary markets like the Multiven Marketplace.

Owners Of Cisco software can now freely trade their software either as is, or embedded in a Cisco hardware directly or indirectly, to new owners that will inherit all the software licensee rights and privileges without having to pay Cisco relicensing fees.



Today

You can now manage, maintain (and enjoy bug fixes and security updates) and sell all your Cisco software in one place.

To get started, email your software asset list to Multiven.



Multiven Introduction

Service Packages

SLA for Hardware Replacement

The Market Place

VNS Support

Contacts



VNS SUPPORT

Whether your NFVI is limited to a single location or is global, Multiven will provide north-to-south, east-to-west software maintenance of its physical and virtual x86 compute, storage and networking resources along with all operational virtual and non-virtual network functions.

04 Mono/Multi-vendor VNFs

Virtual Network Functions from multiple OEMs chosen a la carte on a best-in-class basis



02 Open source Operating System

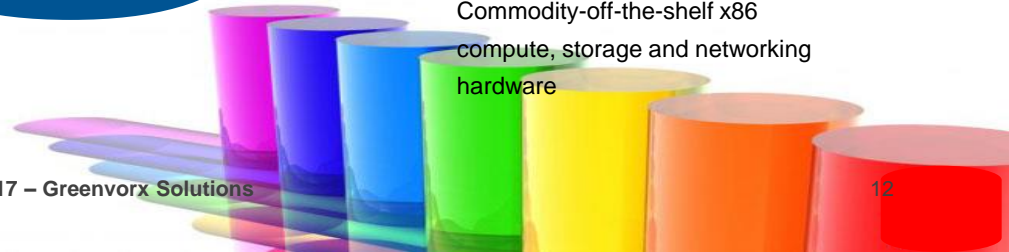
Non-proprietary Operating Systems

03 Virtualization

Virtualized compute, storage and networking

01 COTS x86 Hardware

Commodity-off-the-shelf x86 compute, storage and networking hardware



Multiven Introduction

Service Packages

SLA for Hardware Replacement

The Market Place

VNS Support

Contacts





multiven™

Hugues REMY
General Manager - Multiven
hremy@multiven.com
www.multiven.com



Raza HASNAIN
Managing Director - Greenvorx
Raza.Hasnain@greenvorx.com
www.greenvorx.com





Thanks